

FREE Interest Plus Checking

Frequently Asked Questions

1. What are the rewards of Free Interest Plus Checking?

- Reward Rate: 3.01% APY (Annual Percentage Yield) on balances up to \$25,000.
- Reward Rate: 3.01% APY to 1.01% APY on balances above \$25,000 depending on the balance in the account.
- Base Rate: 0.10% APY on all balances when qualifications are not met.
- Nationwide ATM fees up to \$25 are refunded at the end of your statement cycle for transactions posted during your qualification cycle.

2. How do I qualify to receive the rewards on this account?

- 1) Make 10 Salisbury Bank debit card purchases per monthly qualification cycle (purchases must be posted, not pending -- excludes ATM transactions).
- 2) Have one direct deposit, one electronic payment, or one payment paid electronically through Salisbury Bank's e-pay service post to your account each qualification cycle.
- 3) Receive your statements electronically. You must sign up for e-statements by logging in to your e-banking account. You must open and view your first e-statement to complete your qualification.

3. How often must I meet the qualifications to qualify for Free Interest Plus Checking rewards?

Each monthly qualification cycle.

4. What happens if I do not meet the qualifications for Free Interest Plus Checking rewards?

Your checking is still free, and you will earn interest at the Base Rate of 0.10% APY on your entire balance. Meet the qualifications the following monthly qualification cycle and you're back to earning premium interest and nationwide ATM fee refunds.

5. What is the difference between the qualification cycle and the statement cycle for my Free Interest Plus Checking Account?

- "Qualification cycle" means a period beginning the third Wednesday of each month through one business day prior to the close of the current statement cycle.
- "Statement cycle" means a period beginning the business day following the third Wednesday of each month through the third Wednesday of the next month.

- This chart illustrates how the cycles work:

Tuesday	Third Wednesday of the Month	Thursday
	First day of the qualification cycle	First day of the statement cycle
Last day of the qualification cycle	Last day (close) of the statement cycle	

- The following charts illustrate the Qualification and Statement Cycles:

2010 Qualification Cycles

Start of the Qualification Cycle	End of the Qualification Cycle
Tuesday, April 20, 2010	Tuesday, May 18, 2010
Wednesday, May 19, 2010	Tuesday, June 15, 2010
Wednesday, June 16, 2010	Tuesday, July 20, 2010
Wednesday, July 21, 2010	Tuesday, August 17, 2010
Wednesday, August 18, 2010	Tuesday, September 14, 2010
Wednesday, September 15, 2010	Tuesday, October 19, 2010
Wednesday, October 20, 2010	Tuesday, November 16, 2010
Wednesday, November 17, 2010	Tuesday, December 14, 2010
Wednesday, December 15, 2010	Tuesday, January 18, 2011

2010 Statement Cycles

Start of the Statement Cycle	End of the Statement Cycle
Wednesday, April 21, 2010	Wednesday, May 19, 2010
Thursday, May 20, 2010	Wednesday, June 16, 2010
Thursday, June 17, 2010	Wednesday, July 21, 2010
Thursday, July 22, 2010	Wednesday, August 18, 2010
Thursday, August 19, 2010	Wednesday, September 15, 2010
Thursday, September 16, 2010	Wednesday, October 20, 2010
Thursday, October 21, 2010	Wednesday, November 17, 2010
Thursday, November 18, 2010	Wednesday, December 15, 2010
Thursday, December 16, 2010	Wednesday, January 19, 2011

6. Are there any monthly service fees?

No. There are no monthly service fees on Salisbury Bank's Free Interest Plus Checking account.

7. How does the tiered interest rate for Free Interest Plus Checking work?

- If you meet the qualifications, and your daily balance is \$25,000 or less, the interest rate paid on the entire balance will be 2.97% with an annual percentage yield of 3.01%.
- If you meet the qualifications, and your daily balance is greater than \$25,000, an interest rate of 1.0025% will be paid on the portion of your daily balance that is greater than \$25,000. The annual percentage yield for your entire balance will range from 3.01% to 1.01% depending on the balance in your account.

continued

- If you do not meet the qualifications, you will earn the base rate of 0.10% APY on your entire balance.

8. Can you give some examples of the range of APYs when the balance on my account is above \$25,000?

Here are some examples:

- If the average daily balance in your account during the qualification cycle is \$30,000, your APY will be 2.68%.
- If the average daily balance in your account during the qualification cycle is \$50,000, your APY will be 2.01%.
- If the average daily balance in your account during the qualification cycle is \$100,000, your APY will be 1.51%.

9. Can the APY change on my Free Interest Plus Checking account?

Yes, all rates on Free Interest Plus Checking may change at any time, and may change after the account is opened. Annual Percentage Yields are accurate as of 04/21/10. In addition, fees (such as overdraft fees) may reduce earnings.

10. Is this just a "teaser" rate?

No, this is a high Annual Percentage Yield account. However, Free Interest Plus Checking rates may fluctuate from time to time at Salisbury Bank's discretion.

11. If I meet the qualifications, when will I receive my premium interest payment?

Interest is paid monthly and posted on the last day of the statement cycle (the third Wednesday of each month).

12. If I use another financial institution's ATM and pay a fee, when will I get my refunds?

If the qualifications are met, nationwide ATM fees less than \$5.00 charged during the qualification cycle (up to a total of \$25.00 per cycle) will be refunded on the last day of the monthly statement cycle (the third Wednesday of each month).

13. Do I have to do anything in order to get my ATM fee refunds?

Individual ATM refunds less than \$5.00 are automatically paid on the last day of your monthly statement cycle. To obtain a refund for individual ATM fees of \$5.00 or more, please present your receipt at any Salisbury Bank branch.

14. How will I know that I have qualified for my rewards at the end of the monthly statement cycle?

- You can log into Salisbury Bank's e-banking service to review your account activity and confirm that you have met the minimum account qualifications at anytime.

- You will receive an email from Salisbury Bank stating whether or not you met the qualifications each monthly qualification cycle.

15. Will I receive a 1099 at the end of the year reflecting interest earned on my Free Interest Plus Checking Account?

Yes.

16. Are fees refunded on ATMs used internationally?

No, fees are refunded for ATMs used nationwide only.

17. If my account balance goes negative, will I still be able to qualify for my rewards during that monthly qualification cycle?

Yes, as long as the qualifications are met.

18. If I fail to meet the qualifications during this monthly qualification cycle, can I still have a chance to qualify during the next monthly qualification cycle?

Yes, of course!

19. What if my new Salisbury Bank Debit MasterCard® doesn't arrive until late in the monthly qualification cycle and I don't have time to earn my first month's rewards?

Salisbury Bank waives qualifications the first monthly qualification cycle. You will receive your rewards for the first cycle that you have the account even if you don't meet the qualifications.

20. If I miss my qualifications by only one debit transaction, can I call in and get my interest and ATM refunds anyway?

No. However there are no service charges and you will still earn 0.10% APY.

Qualification and Statement Cycles

21. What is the monthly qualification cycle for Free Interest Plus Checking?

The monthly qualification cycle is a period beginning the third Wednesday of each month through one business day prior to the close of the current statement cycle.

22. What is the monthly statement cycle?

The statement cycle is a period beginning the business day following third Wednesday of each month through the third Wednesday of the next month.

23. Will all Free Interest Plus Checking customers be on the same monthly statement cycle?

Yes.

24. If I am an existing customer and I convert my current checking account to a Free Interest Plus Checking account, will my statement cycle change?

Yes.

Debit Card Purchases

25. If I use my debit card at an ATM, will that transaction count towards my qualifications?

No. Only debit card purchases count, and they must be posted to the account.

26. What is a “settled transaction”?

A settled transaction is one that has posted to your account. When you use your Debit MasterCard, the merchant places a memo hold (“pre-auth” is generally included in the description) on your account in the amount of your purchase. It can take up to three business days before the transaction posts or clears your account.

27. May I “carry forward” Debit MasterCard purchases in excess of the required number to the next monthly statement cycle?

No, you must meet all three qualifications during each monthly qualification cycle.

28. Will the purchases from this monthly statement cycle on my old account count towards the required purchases for this monthly statement cycle on my Free Interest Plus Checking account?

Since Salisbury Bank waives the first monthly statement cycle qualifications, this will not apply.

E-Statements

29. When I open or convert to a Free Interest Plus Checking account, will I automatically receive e-statements?

No. You must log into your e-banking account and sign up for e-statements.

30. Must I access my e-statement online in order to qualify for the rewards?

Yes, you must accept electronic delivery of your monthly statements and view your first e-statement. You do not have to view your e-statements every month after that, but we strongly recommend that you review your statements to properly reconcile to your check register. We also recommend that you save an electronic or printed copy of your e-statements for your records.

31. Do I receive images or checks back with my Free Interest Plus Checking account?

Yes, you will receive check images with your e-statement.

32. Can I have a Free Interest Plus Checking account if I don’t own a computer?

You don’t have to own a computer, but you must be enrolled in Salisbury Bank’s e-banking service, sign up for e-statements and provide a valid email address for notification of availability of each e-statement.

33. What if I need a printed copy of my statement and/or check image?

You can print a check or statement from your computer. Additionally, Salisbury Bank keeps records of all statements and checks as required by state and federal laws.

34. What if I change my email address?

You must update your e-banking profile when your email address changes so that we can deliver your notification of your e-statement availability. Most likely, failure to notify the Bank will result in not meeting the monthly qualifications.

35. What if I don’t want my statement delivered electronically?

Electronic statement delivery is a qualification for all Free Interest Plus Checking accounts. Delivery of paper statements is not an option.

Account Limits

36. Is there a limit on the amount of money I can keep in my Free Interest Plus Checking account?

There is no limit to the amount you keep in your account. Feel free to consolidate savings and accounts at other institutions into this account.

37. Is there a minimum balance requirement in order to receive my rewards?

No.

38. What is the minimum opening balance for a Free Interest Plus Checking account?

\$25.

39. Is there a limit on the amount of ATM refunds that I can receive during a statement cycle?

You will receive nationwide ATM fee refunds up to \$25 when qualifications are met.

Opening/Converting Accounts

40. Is overdraft protection available for Free Interest Plus Checking accounts?

Yes, for qualifying customers. Please ask a Customer Service Representative for more information.

41. Will I be able to use my existing Debit MasterCard and checking account number if I convert to a Free Interest Plus Checking account?

Yes, if your checking account is already a Salisbury Bank account, everything will remain the same.

42. How do I convert my current checking account to a Free Interest Plus Checking account?

Call or visit one of our convenient branches and talk with a Salisbury Bank Customer Service Representative about converting your account to Free Interest Plus Checking.

43. Can I open a Free Interest Plus Checking account over the phone?

We can take your application over the phone, however, you will need to come in to a branch to sign your account agreement and open your account.

44. Can I open multiple Free Interest Plus Checking accounts?

No. Only one Free Interest Plus Checking account may be opened per person.

45. Can a DBA use this account?

No. Free Interest Plus Checking is a personal checking account and cannot be used for business purposes.

46. Can Free Interest Plus Checking be used as a business account?

No.

47. If I am converting a checking account that accrues interest to a Free Interest Plus Checking account, do I need to wait until the interest posts on the first account before converting?

If you convert an existing interest-bearing checking account to Free Interest Plus Checking, you will be paid the interest earned up until the date you convert your account to Free Interest Plus Checking. Once you convert your account, you will be eligible for the new interest rates.

48. I have a Relationship Checking Account. May I also have a Free Interest Plus Checking account?

No. If you have a Relationship Checking account, you will need to convert your account to a Free Interest Plus Checking account. Additionally, you will no longer qualify for a Relationship Savings account and will need to convert it to a Savings Plus account. For more information about certain restrictions that may apply, please contact a Customer Service Representative at 860-435-9801.

Disclosure

Salisbury Bank and Trust Company - Free Interest Plus Checking

The interest rates and annual percentage yields stated below are accurate as of 04/21/10.

If you would like more current rate and yield information please call us at 860-435-9801.

Minimum deposit to open account is \$25.00.

Reward Rate tiers are as follows when qualifications are met:

If your daily balance is \$25,000 or less, the interest rate paid on the entire balance will be 2.97% with an annual percentage yield of 3.01%.

An interest rate of 1.0025% will be paid on the portion of your daily balance that is greater than \$25,000. The annual percentage yield for your entire balance will range from 3.01% to 1.01% depending on the balance in your account.

The Base Rate of 0.10% APY will be earned on all balances if qualifications are not met.

Rates may change at any time, and may change after the account is opened. Fees may reduce earnings. No monthly service charge. Available for personal accounts only. Certain restrictions may apply, please contact a Customer Service Representative at 860-435-9801.

ATM Fee Refunds up to \$25.00 per cycle when qualifications are met.

To earn the Reward Rates and ATM Fee Refunds, the qualifications must be met in the qualification cycle. Your 10 debit card purchases must be posted, not pending, in the qualification cycle.

"Qualification cycle" means a period beginning the third Wednesday of each month through one business day prior to the close of the current statement cycle.

"Statement cycle" means a period beginning the business day following the third Wednesday of each month through the third Wednesday of the next month.

Contact Salisbury Bank and Trust Company at 860-435-9801 for more details.



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